

PET ADOPTION – FREQUENTLY ASKED QUESTIONS

1. How do I adopt a pet?

Go to the “Adopt” page, choose a pet, and click “Apply for Adoption.” Fill out the form and wait for the shelter to review your application.

2. Is there an adoption fee?

Yes, adoption fees help cover vaccinations, vet checkups, food, and shelter care. Each shelter sets its own fees.

3. How long does the adoption process take?

Typically, it takes 3 to 7 working days, depending on the shelter’s review process and your response time.

4. Can I meet the pet before adopting?

Yes, most shelters allow or even require a meet-and-greet to ensure a good match. Contact the shelter directly to arrange a visit.

5. Can I adopt more than one pet?

Yes, multiple adoptions are allowed if you meet the shelter’s conditions and can provide proper care for all pets.

6. What are the requirements to adopt a pet?

You must be at least 18 years old, provide a stable home, and agree to the shelter’s terms and conditions. Some shelters may request home visits or vet references.

7. What happens if my application is rejected?

You’ll be notified by the shelter. Rejections are usually based on suitability—not personal reasons. You may reapply or choose another pet.

8. What should I prepare before bringing a pet home?

You’ll need basic supplies like food, bowls, a bed, litter (for cats), a leash (for dogs), toys, and a safe space. Be prepared emotionally and financially.



9. How do I report a lost pet?

Go to the "Lost Animal" section, click "Report Lost Pet," and fill in the form with the pet's details, last seen location, and a photo.

10. What if I find a lost pet?

Use the "Found Pet" option (if available) or report to local shelters. You can also post the pet's details in the "Lost & Found" section.

11. Can I register my animal shelter on this platform?

Yes. Fill out the Shelter Registration form with complete and accurate information. After admin review, your shelter will be notified upon approval.

12. How do I track my adoption application status?

Log into your account and go to "My Applications" to see updates. You'll also receive email notifications.

13. Can I adopt if I live in a rented house or apartment?

Yes, but some shelters may ask for landlord approval. Make sure pets are allowed in your lease agreement.

14. Can I return a pet after adoption?

Policies vary by shelter. Some allow returns within a certain period, especially if it's not a good fit. Always ask about the return policy before adopting.

15. How do I give feedback about a shelter or adoption experience?

Go to the shelter's profile and submit feedback under the "Feedback" section. Constructive feedback helps improve the service.

